

Medical adaptations



What is a medical adaptation?

Medical adaptations are for people of all ages, who are having difficulty with normal activities within their homes, such as getting in and out of the bath, climbing stairs or turning on taps. Adaptations are carried out to help make your daily life easier and to allow you to stay safe, comfortable and independent in your home for as long as possible.

Below is a list of some of the adaptations we have carried out.

- Installing a wet-floor shower (so you can just walk in)
- Fitting ramps for wheelchair access
- Installing stairlifts
- Adding handrails and grab rails
- Fitting specialist smoke alarms for deaf people
- Fitting lever taps (which are easier to turn on)

How do I get a medical adaptation?

For small adaptations such as grab rails and handrails you can self-refer. A self-referral form is available from the office.

For other adaptations you should contact your local occupational therapist (OT) or your doctor to arrange an assessment of your needs. They will give a level of priority for the adaptation. The assessment should be sent to ANCHO.

Who will pay for the adaptation?

Every year we apply to the Scottish Government for funding to carry out medical adaptations. The Scottish Government will decide the level of funding we receive every year.

Will I be offered a move to another property?

When you apply to have an adaptation made to your property, the Maintenance Inspector will visit the property with your Tenancy Officer.

The Maintenance Inspector will consider the technical feasibility of the adaptations requested.

Your Tenancy Officer will discuss your housing options and assist you to complete an application for housing and/or application for accessible housing should you wish to apply to join the housing register.

How long will I have to wait for an adaptation?

This can vary depending on the availability of funding and on the priority rating given by the occupational therapist.

Once we receive your medical assessment, we will assess the situation and consider the request. If the works are reasonable, technically feasible, allowed under our policy, and funding is available the work can begin. This process can take several weeks. We will keep you updated throughout this process.

If the adaptations are not possible, we will discuss alternative options such as rehousing with you.

What if there is no funding left?

If all the allocated funding for the current year has already been used, we will keep your assessment on file until the following financial year. We will review all assessments again when we receive new funding. As we depend on outside funding for adaptations, we cannot provide any guarantee as to when your adaptation will be made.

What if I can't wait until there is funding?

If there is no funding available, you may consider paying for the adaptation yourself so that the work is carried out more quickly. If you are considering this, please speak to our maintenance team who will talk you through the process.

Are there adaptations that ANCHO will not do?

ANCHO will not normally carry out adaptations where the adaptations are not feasible, the costs for carrying out the alterations are extreme, or the progressive nature of the condition may require rehousing in the future. This will ensure the most suitable outcome for the tenant and appropriate use of budgets.

ANCHO will not install level access or wet floor showers where the bathroom is not on the ground floor.

Medical Adaptation Self-Referral Form

Your name	
Your address	
Contact tel no	
Email address	
Date of birth	
What do you think you need?	Grab rail: <input type="checkbox"/> bath <input type="checkbox"/> WC <input type="checkbox"/> Shower Single handrail: <input type="checkbox"/> front door <input type="checkbox"/> back door Double handrail: <input type="checkbox"/> front door <input type="checkbox"/> back door Banister: <input type="checkbox"/> left side <input type="checkbox"/> right side Other: <input type="checkbox"/> (please specify below):
Signature	Signed: _____ Date: _____

FOR OFFICIAL USE ONLY

Request received:		Signature:	
Approval date:		Works order no:	

Questions

We're happy to help if you're unsure about what to do. Just call our Freephone number **03030 300 999**



Telephone: **01294 313121**



Email: **mail@ancho.co.uk**



Web: **www.ancho.co.uk**

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