

Handyman and helping hands



Handyman Service

Our handyman service was created to provide **tenants** and **owners** within our housing areas with the opportunity of getting minor repairs and grounds maintenance completed in and around their home at competitive rates.

What sort of work can be requested?

Below is a list of jobs typically undertaken. This list is by no means exhaustive.

- Grass (see Grass cutting charges)
- Uplift / disposal of household and garden items.
(Fridges and freezers can be uplifted and disposed for an additional fee).
- Gutter cleaning
- Lock changes (yales, mortices and cylinders)
- Fitting shelves, curtain rails etc.
- Replacing toilet seats
- Plunging sinks
- Building flat pack furniture

Are there any jobs that cannot be undertaken by this service?

There are some jobs that we can't do:

- Uplift or dispose of gas bottles or hazardous waste
- Any gas work (this has to be carried out by 'Gas Safe' engineer)
- Electrical or plumbing work
- Redecoration work including wallpapering will be considered
- Any work which would alter the structure of the property.

How much does the service cost

The costs of the service are noted below and would be paid in advance of work.

Gardening services depend on the condition of the garden/hedge. This is what we mean by condition:

Good	Light grass cutting. Light hedge trim
Average	Some trimming may be required prior to cut. Unkempt hedge
Poor	Substantial trimming and cutting of grass required. Substantial hedge cutting required.

	Condition/cost		
Grass Cutting	Good	Average	Poor
Pend flat	£15	£25	£35
Tenement flat	£15	£25	£35
Tenement flat (L-shaped garden)	£25	£35	£45
House (front)	£15	£25	£35
House (back)	£20	£30	£40
House (side)	£15	£25	£35

	Condition/cost		
Hedge Cutting	Good	Average	Poor
Small 1-10 meters in length	£15	£25	£35
Medium 10-20 meters in length	£25	£35	£45
Large 20-40 meters in length	£35	£45	£55

Weedkilling/spray	
Light sporadic spray	£5.00 per area - front, rear etc
Substantial spray	£7.50 per area - front, rear etc

Other jobs	Cost or minimum charge
Uplift of Items 1- 5 small items	£15. Additional items £3.00 each
Uplift of large items sofas, kitchen units, wardrobes etc	£25 as 2 men required
Gutter cleaning	£30 per elevation as 2 men required
Graffiti removal	£25 for one area up to 5m ² .
Fitting blinds, curtain rails,	£15 each
Fit shelves	£15 each
Assemble flat pack furniture	£15 for small item £25 for large item(wardrobe etc)
Fit WC Seat	£15
Plunge sink	£15

Helping hands

We offer a **free** Helping Hands service for **older** and **disabled ANCHO tenants**.

To qualify, you must be:

- In a household where everyone is over 70 years old; OR
- In receipt of Personal Independence Payment and live alone.

The jobs we will do are as follows:

- Fitting roller or venetian blinds
- Fitting curtain rails
- Hanging or changing curtains
- Fitting shelves
- Hanging pictures, clocks, etc. on walls
- Replacing light bulbs in ceiling fittings
- Fitting toilet seats
- Fitting plugs, chains and tap washers
- Help to move furniture within the home

Conditions

The following conditions apply to the both services:

- Customers need to provide all the materials needed for the job
- In the case of gardening, brown bins will be used for disposing of cuttings if available.

The Handyperson will:

- Carry a personal identification badge at all times
- Use dustsheets wherever required
- Clear up any mess before they leave
- Provide all tools needed to do the work
- Where required and within reason, provide minor fixing materials for the works such as screws, glue, mastic, etc.
- Carry out the agreed work only

Questions or to request service

We're happy to help if you're unsure about what to do. Just call our Freephone number **03030 300 999**



Telephone: **01294 313121**



Email: **mail@ancho.co.uk**



Web: **www.ancho.co.uk**

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